

## WEB: PRIVACY POLICY

### PRIVACY POLICY

#### 1. USER INFORMATION

##### Who is responsible for the processing of your personal data?

**CLIMASTAR GLOBAL COMPANY, S.L.** is RESPONSIBLE for the processing of the USER's personal data and informs you that this data will be processed in accordance with the provisions of Regulation (EU) 2016/679, of 27 April (GDPR), and Organic Law 3/2018, of 5 December (LOPDGDD).

##### What do we process your personal data for?

To maintain a commercial relationship with the user. The operations envisaged to carry out the processing are:

- Sending commercial advertising communications by e-mail, fax, SMS, MMS, social networks or any other electronic or physical means, present or future, that enable commercial communications to be made. These communications will be carried out by the RESPONSIBLE and will be related to its products and services, or those of its collaborators or suppliers, with whom it has reached a promotional agreement. In this case, third parties will never have access to personal data.
- To carry out market research and statistical analysis.
- Process orders, requests, respond to queries or any type of request made by the USER through any of the forms of contact that are made available on the website of the RESPONSIBLE.
- To send the online newsletter about news, offers and promotions in our activity..

##### Why may we process your personal data?

Because the processing is legitimised by Article 6 of the GDPR as follows:

- With the consent of the USER: sending commercial communications and the newsletter.
- For the legitimate interest of the RESPONSIBLE: to carry out market research, statistical analysis, etc. and to process orders, requests, etc. at the request of the USER..

##### How long will we keep your personal data for?

They shall be kept for no longer than is necessary to maintain the purpose of the processing or there are legal prescriptions dictating their safekeeping and when no longer necessary for that purpose, they shall be deleted with appropriate security measures to ensure the anonymisation of the data or their total destruction.

##### To whom we provide your personal data?

No communication of personal data to third parties is foreseen except, if necessary for the development and execution of the purposes of the processing, to our service providers related to communications, with whom the RESPONSIBLE has signed the confidentiality and data processor contracts required by the privacy regulations in force.

### What are your rights?

The rights of the USER are as follows:

- The right to withdraw consent at any time.
- Right of access, rectification, portability and deletion of your data, and to limit or oppose its processing.
- The right to lodge a complaint with the supervisory authority ([www.aepd.es](http://www.aepd.es)) if you consider that the processing does not comply with the regulations in force..

### Contact details for exercising your rights:

CLIMASTAR GLOBAL COMPANY, S.L.. Ctra. A5-266 Oviedo-Porceyo Km 7, - 33192 Pruvia-Llanera (Asturias). E-mail: [info@climastar.es](mailto:info@climastar.es)

## 2. MANDATORY OR OPTIONAL NATURE OF THE INFORMATION PROVIDED BY THE USER

USERS, by ticking the corresponding boxes and entering data in the fields marked with an asterisk (\*) in the contact form or presented in download forms, expressly and freely and unequivocally accept that their data are necessary to meet their request, by the provider, being voluntary the inclusion of data in the remaining fields. The USER guarantees that the personal data provided to the RESPONSIBLE are truthful and is responsible for communicating any changes to them.

The RESPONSIBLE informs that all data requested through the website are mandatory, as they are necessary for the provision of an optimal service to the USER. In the event that all the data is not provided, there is no guarantee that the information and services provided will be completely tailored to your needs.

## 3. SECURITY MEASURES

That in accordance with the provisions of the current regulations on personal data protection, the RESPONSIBLE is complying with all the provisions of the GDPR and LOPDGDD regulations for the processing of personal data under its responsibility, and manifestly with the principles described in article 5 of the GDPR, whereby they are processed lawfully, fairly and transparently in relation to the data subject and are adequate, relevant and limited to what is necessary in relation to the purposes for which they are processed.

The CONTROLLER guarantees that it has implemented appropriate technical and organisational policies to apply the security measures established by the GDPR and the LOPDGDD in order to protect the rights and freedoms of USERS and has provided them with the appropriate information so that they can exercise them.

For more information about privacy guarantees, you can contact the RESPONSIBLE person at CLIMASTAR GLOBAL COMPANY, S.L.. Ctra. A5-266 Oviedo-Porceyo Km 7, - 33192 Pruvia-Llanera (Asturias). E-mail: [info@climastar.es](mailto:info@climastar.es)